Meals on Wheels of Syracuse Privacy Policy

Last Modified: May 22, 2015

Introduction

Meals on Wheels of Syracuse, Inc.'s ("Company" or "we") website http://meals.org/ (our "Website") is intended to provide general information about services we offer and to help Website visitors easily access our services. We try to keep the information on this site as accurate as possible, but we disclaim any warranty, expressed or implied. We also do not warrant that access to the Website will be error free or virus free. You assume full responsibility for using the information on this Website, and understand and agree that we are not responsible or liable for any claim, loss, or damage resulting from its use by you or any user.

We are committed to maintaining your confidence and trust as it relates to the privacy of your information. This policy applies to all personal information provided to us from those who communicate with us online via any of our technology platforms, including this Website, interactive sites, e-mail or social media networks ("Platforms"), and may be collected for the purposes of: responding to specific questions; advising visitors of new online material and the Company's activities and events; and offering opportunities for contributing to our organization. Our web server recognizes consumer domain names for the purpose of analyzing Website access and improving the content of our Website. This policy does not apply to information collected by us offline or through other means, including on any other website operated by a third party or information generally collected by any third party.

Children Under the Age of 13

Our Website is not intended for children under 13 years of age. No one under age 13 may provide any information to the Website. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on this Website or on or through any of its features/register on the Website, make any purchases through the Website, use any of the interactive or public comment features of this Website or provide any information about yourself to us, including your name, address, telephone number, e-mail address or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child fewer than 13, please contact us at 315-478-5948.

Information We Collect About You and How We Collect It

<u>Information You Provide to Us.</u> We collect several types of information from and about users of our Website, including personal data such as your e-mail address, telephone number, address, age and gender may be collected in order to respond to your specific request for information and for the purposes outlined herein. We collect this information directly from you

when you provide it to us. We also collect some data automatically as you navigate our Website, including, but not limited to, usage details, IP addresses and information collected through cookies. We take information security seriously and use certain reasonable security measures to help protect your personal information. However, no electronic data transmission or storage of information can be guaranteed to be 100% secure, and as such, you use our Platforms and provide us with your information at your own risk.

<u>Information We Collect Through Automatic Data Collection Technologies</u>. As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions and patterns, including:

- Details of your visits to our Website, including traffic data and other communication data and the resources that you access and use on the Website;
- Information about your computer and internet connection, including your IP address, operating system and browser type.

The information we collect automatically is statistical data and does not include personal information, but we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns; and
- Speed up your searches.

The technologies we use for this automatic data collection may include "Cookies" (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To notify you about changes to our Website or any products or services we offer or provide through it.

- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about volunteer services that may be of interest to you.

Data Security and Online Donations

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration and disclosure. All information you provide to us is stored on our secure servers behind firewalls.

Online donations to us are processed by PayPal who uses encrypted communications and state-of-the art security procedures to safeguard your credit card transaction as described in detail on their website. Your credit card information is not transferred to or stored by our server at any time.

We will not share your personal information collected with any organizations without your consent except as may be described herein or as may be compelled legally. If you have questions on this privacy policy or if you wish to verify and correct the information we have collected, you may call us at 315-478-5948 or email your request to community@meals.org

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page with a notice that the privacy policy has been updated on the Website home page. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable e-mail address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

Contact Information

If you have questions on this privacy policy or if you wish to verify and correct the information we have collected, you may call us at 315-478-5948 or email your request to community@meals.org.